

# WORKFORCE CONNECTED. DELAYS ELIMINATED.

## **CONNECTING WORKERS IN A CHANGING WORLD**

More than ever, workforces need to be agile and flexible. With remote working becoming increasingly prevalent across industries, it's vital that everyone who needs to be involved in decision-making is part of the conversation, no matter where they work or what device they're using. Being able to hear everything and receive the latest information allows geographically dispersed workers to operate efficiently without delay while helping supervisors and managers get the answers they need to react in the moment.

# **BARRIERS FACING BUSINESS**

**Changing Circumstances:** Changes in the workforce, operational environments and market conditions make it difficult to be agile and flexible enough to adjust and respond quickly.

**Exchanging Data:** Vast amounts of data, in multiple formats, being delivered across a range of different devices can prevent employees accessing what they need, when they need it.

**Time Pressures:** Increasing demands to work faster threaten to compromise accuracy and informed decision making.

**Dispersed Workforce:** With employees scattered across wide geographic areas, maintaining dialogues and making them accountable is increasingly difficult.

# THE KEY IS UNIFIED COMMUNICATIONS

Keeping all mobile workers connected is critical, whether utility staff, repair technicians, conference contractors, hospitality personnel or individuals working remotely. Here's how a flexible and unified communications platform can overcome barriers and help provide the workforce collaboration required for optimum productivity and competitiveness:

#### ADAPTS INSTANTLY

No matter what devices and networks you're using, a unified platform allows you to quickly respond to changes in your organisational structure. Communicate with mobile workers across the organisation in a moment – no delays, no information black holes, no need to invest in new equipment or systems.

#### **MAKES SENSE OF DATA**

By prioritising data and ensuring compatibility across devices a unified platform provides remote workers with the information they need, when they need it. In a world of ever increasing data from multiple sources and formats, not to mention a plethora of devices, this free flow of relevant information enhances collaboration for effective decision making.

#### ACCELERATES ACCURACY

Despite everyday pressures to work faster and react quicker, a unified platform preserves accuracy for effective decision-making, improving productivity and competitiveness. Connecting all devices seamlessly including push-to-talk radios and smartphones allows everyone to benefit from real-time voice communications, text messaging and video sharing.

#### **PROMOTES ACCOUNTABILITY**

Breaking down the barriers between disparate networks and devices, a unified platform makes each worker accountable. It recognises that no single device or network is suitable for everyone and enables unique devices for individual roles with user-specific logging of what and when information has been received.



# **WORKFORCE COLLABORATION WITH WAVE PTX**<sup>TM</sup>

Motorola Solutions' business technology ecosystem includes the WAVE PTX unified communications platform. This subscription-based group communication service instantly connects workers across different devices, networks and locations for seamless collaboration. It keeps lines of communication open across the entire organisation so that everyone who needs to receive information receives it in real-time, minimising delay and maximising productivity. WAVE PTX extends push-to-talk (PTT) beyond radios to smartphones and broadband devices. With Europe-wide coverage, it bridges multiple sites, facilities and offices without the need to invest in complicated systems or infrastructure. There are no usage-based call charges – you simply pay for what you need, making it easy to manage your budget. Its multimedia capabilities allow you to share text, photo and video information or even file attachments, while taking advantage of the speed and simplicity of professional radio PTT communications.

### CHOOSE THE WAVE PTX SOLUTION THAT MEETS YOUR NEEDS AND REQUIREMENTS.



### WAVE PTX Mobile App

Turns your existing phone or tablet and 3G, 4G or Wi-Fi service into a secure group messaging solution. No need to invest in new devices.

- Use your device as a PTT handset and get instant communication over broadband at the touch of a button
- Connect your two-way MOTOTRBO™ radios to WAVE PTX and extend talkgroups so everyone can be part of the conversation, regardless of their device
- Increase the speed and clarity of information with multimedia messaging via text, photo, video or file attachment
- Track your teams on a map, share your location, find an address or set a meeting place



### **WAVE PTX Radio**

Gives you the convenience of one button push-to-talk over a Europe-wide network on a rugged TLK 100 hand-portable or TLK 150 in-vehicle radio that's easy to use and built for the job.

- Increase productivity in-country and across borders with a Europe-wide network
- Simple user controls make communication instant and managing calls easy
- Get the job done with a two-way radio designed for clear audio and location tracking in a rugged, compact design



### **WAVE PTX Dispatch**

Enables centralised control of day-to-day operations through a standard web browser for easy management of your people, wherever they are, whatever device they're using.

- Securely sign in from anywhere and get the latest features with no software to install or maintain
- Communicate in an instant with push-to-talk and share information via text, photo, video or file attachment
- Track your mobile teams on a map and efficiently dispatch workers based on real-time location

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## HOW AGILE AND FLEXIBLE ARE YOUR CHANNELS OF COMMUNICATION?

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