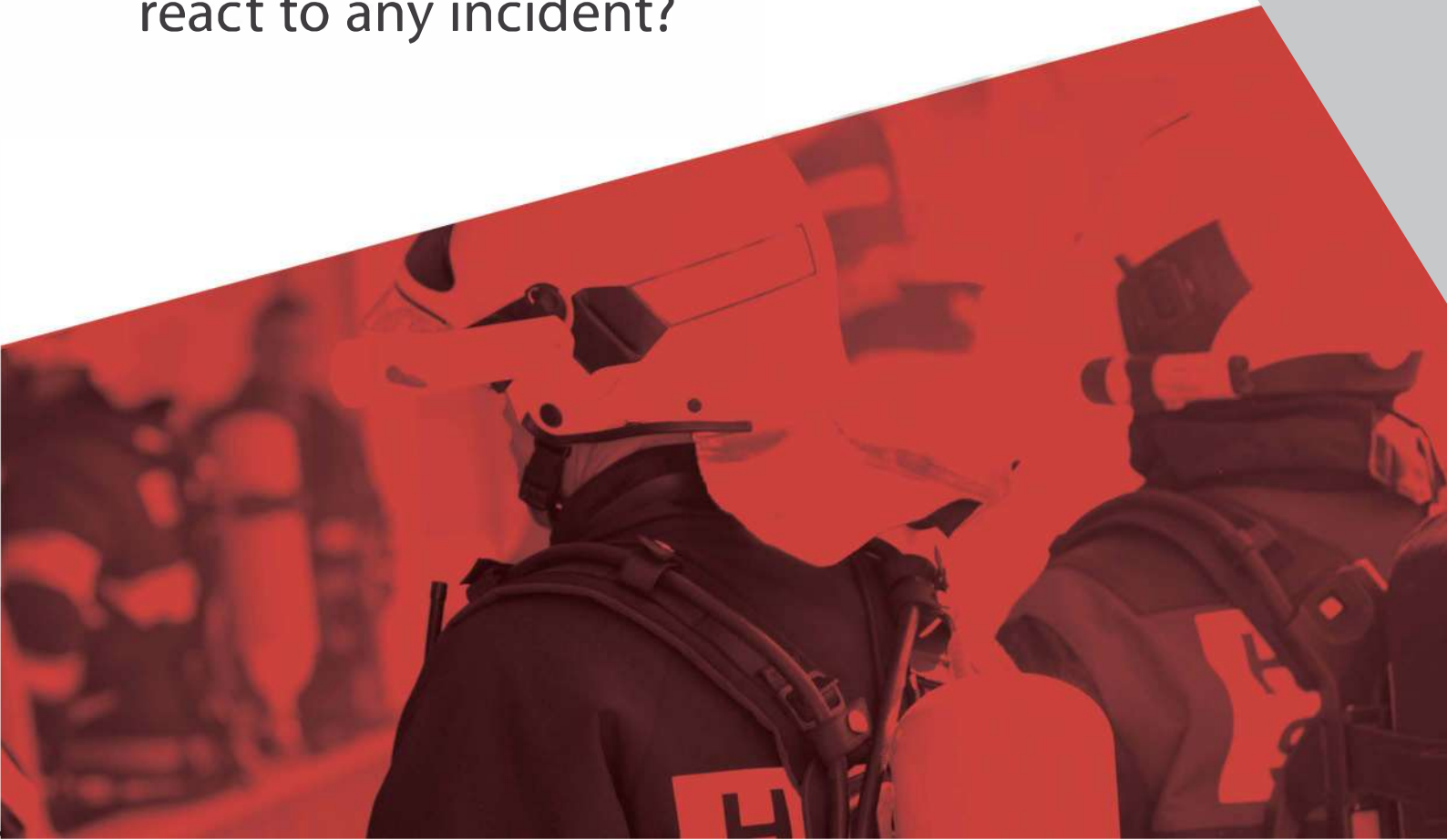



# RETAIN

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Operational Readiness and **Intelligent Notification**

How prepared are you to  
react to any incident?





Retaining resilience and operational readiness is everything.





“ Having sufficient suitably trained personnel to deal with incidents, at any point, under any circumstances presents a significant challenge; especially with differing operative shift patterns and communications devices. ”

## How prepared are you to react to any incident?




- Q:** Do you know you have the right people, with the right skills available, no matter what day and time?
- Q:** Can you contact all responders simultaneously on a wide variety of devices?
- Q:** Do you know they have received the alert and they're attending?

If you answered No to any of these questions, **RETAIN** could be the solution you're looking for.

## Why be prepared?

-  Minimise the impact of any incident on operations by improving response times
-  Increase workforce confidence through an effective resilient response to incidents and emergencies.
-  An essential part of every Health and Safety strategy; fundamental in delivering business continuity.
-  Reduce risk through proactive and preventative safety measures.

## **RETAIN** gives you:

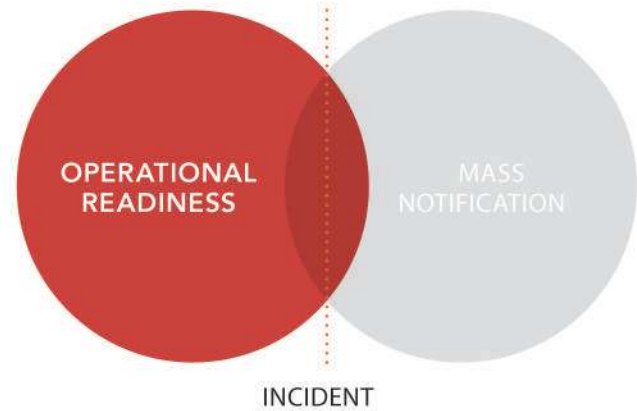
-  Increased **Preparedness**
-  Enhanced **Operational Resilience**
-  **Swift** Incident Response

# How RETAIN works

## OPERATIONAL READINESS

Before the incident, knowing you have the required skills available to respond effectively and having the power to change this if not.

**Reducing Risk.**



## SCHEDULING

Full real time calendar with advanced visibility of the times/ days where there are insufficient people or skills.

Command and control can view easily those registered as available and their skill set (Security, Fire Response Team, Working at Heights, Water Trained Response, Special Operations Response, Hazardous Area Trained Response).

Fill potential shortfalls to remain resilient.





## 1. ADD YOUR PEOPLE AND ASSIGN THEIR SKILLS



## 2. SET YOUR EVENTS AND THE SKILLS REQUIRED



## 3. ADD YOUR PEOPLES AVAILABILITY TO THE SCHEDULE

Full sight of future weakness,  
to enable proactive measures

Colour-coded to show full skills  
and your ability to respond to  
ALL, SOME and NO events

Clear view of your current response status and availability

- Events are shown grouped by Incident type and the skills required.
- Colour coded minute by minute GO/NO GO monitoring.

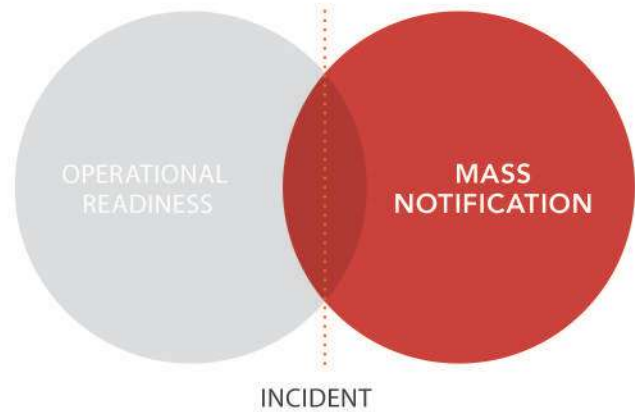


# How RETAIN works

## MASS NOTIFICATION

After the Incident - having the ability to notify all responders simultaneously via a DMR Two-way radio, email, workstation alert or smart phone.

**Reducing Response Time.**



## CREATE AN INCIDENT ALERT

Either enter incident details in the top box or use the drop down menus containing prepopulated locations and incident type.

Select All or choose which team to mobilise.



## FULL SIGHT OF THOSE ATTENDING









- Notification Sent
- Notification Received
- Notification Accepted

## FULL INCIDENT OVERVIEW AND REPORT

- Event History
- Full Incident Detail
- Monitor Effectiveness



## Main benefits and key points:

-  Clear view of the availability to respond to each incident
-  Spot weaknesses in the resilience plan before an event
-  One click notification to the required response team
-  Easily specify the response team required
-  Simultaneously send notifications through a number of different communications channels
-  Alerts sent to Two-Way radio; as SMS, Email and Smart Phone Notification
-  Full sight that the alert has been received and accepted
-  Comprehensive analytics and reporting - monitor effectiveness and improve continuously



## Award Winning:

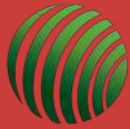


Winner of the 2018 Federation of Communication Services Award for Innovation in Business Radio



Winner of the 2018 Digital Awards Best Mobile App





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