

## Integrated Policy Statement

[Contents](#)

Radiocom aims to be an excellent business providing the optimum radio communications solutions for our customers' needs.

We recognise our obligations to all our stakeholders including customers, suppliers and staff to operate a sustainable business. Our aim is to continually improve our business services, our workplace safety and impact on the environment, whilst maintaining a secure data infrastructure.

We have established measurable objectives for the business covering:

- Customer Satisfaction
- Operational Effectiveness (Improving Quality of Service & Commercial Performance)
- Reduced Environmental Impact (Reducing Waste & Discharge Risks)
- Reduced Risk to Staff & Contractor Safety (Reducing Risk of Injury, Illness & Death)
- Confidentiality, Availability and Integrity of Data

Our management system is based on assessing risk throughout the business which may cause us to fall short of our objectives.

We take steps to mitigate identified risks thereby helping us achieve our objectives. Furthermore, we have mechanisms in place to alert us to any shortcomings in our services, the security of our systems, health & safety provision or environmental performance.

Where shortfalls occur, we take action to address them and as far as practical eliminate their causes to avoid recurrence.

As part of the steps we take to maintain a sustainable business, we examine and audit our regulatory obligations and those we have to our stakeholders, taking steps to maintain legal compliance throughout all areas of the business.

Through our commitment to improve the quality of our service, reduce safety risk and our impact on the environment we are supporting our aim to be an excellent, safe, secure and sustainable business into the future.

Bhupinder Sidhu  
Operations Director  
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