



Integrated Management System Policy

Radiocom's aims to be an excellent business providing the optimum radio communications solutions for our customers' needs.

We recognise our obligations to all our stakeholders including customers, suppliers and staff to operate a sustainable business. Our ultimate aim is to continually improve both our business services and impact on the environment.

We have established measurable objectives for the business covering:

- Customer Satisfaction
- Operational Effectiveness
- Reduced Environmental Impact

Our management system is based on assessing risk to the business which may cause us to fall short of our objectives and in taking steps to mitigate identified risks thereby helping us achieve our objectives. Furthermore, we have mechanisms in place to alert us to any shortcomings in service or environmental performance.

Where shortfalls occur we take action to address them and as far as practical eliminate their causes to avoid recurrence.

As part of the steps we take to maintain a sustainable business, we examine and audit our regulatory obligations and those we have to our stakeholders, taking steps to maintain compliance.

Through our commitment to improve the quality of our service and reduce the impact on the environment we are supporting our aim to being an excellent sustainable business into the future.

Signed and approved by:

Director